

24th March 2020: Covid-19 Update

I wish to update all clients today after the Prime Minister shifted New Zealand from level two status to level four in the Covid-19 alert status. We remain open for business and will continue to provide you with your normal investment services and operations via digital, telephone and e mail delivery mechanisms. As you may have read, Financial Services have been classified as an essential service.

This means that Funds Administration New Zealand Limited (FANZ) will continue to operate as an essential service. We have in place a full team of staff in the Client Services, Operations, and Financial Adviser areas. We expect that we will continue to price our funds daily and continue to make trades and undertake other operational matters as we would in the normal course of events. FANZ has an established Business Continuity Plan (BCP) and this has been put into effect.

We will continue to work with you, our investors and members, to ensure that they can meet their financial long-term goals and objectives. We appreciate that you may have many questions about your investments at this time. You can contact your FANZ Private Wealth Adviser or e mail us on contact@lifestages.co.nz . You can also get up to date information on your investments at www.lifestages.co.nz .

We acknowledge and appreciate that this is a difficult and challenging time for us all. Please take care of your-self, your loved ones and those in your community.

Yours sincerely,



Graham Duston
Executive Director
FANZ